System Administrator
Oracle Global Nerve Center (GNC) Cloud Operations

Location: Bozeman, MT
Employment type: Full-time
Experience: College Graduate

The Cloud Operations System Administrator provides operational support for one of the industry’s largest Cloud environments through tasks such as environment configuration, monitoring, event troubleshooting, and tool development.

Working as part of a Nerve Center shift, you will be part of the global follow-the-sun 24/7/365 Oracle Cloud Operations team with the mission to maintain and enhance the global Cloud environment generating over 270 billion platform transactions weekly. A key responsibility of the role will be to continuously raise the industry bar by driving efficiency and overall customer experience improvement into the greater Oracle Cloud system. Oracle Cloud is a major focus point of the company.

As a member of the Oracle Cloud Operations team, you will be surrounded by “willing to help” individuals representing some of the brightest and most innovative minds in the industry. You will be a part of an organization that prides itself on providing training, empowerment, and career progression.

Responsibilities of the System Administrator include:

- Develop and maintain corresponding operations and support procedures for application operations
- Work closely with Performance and Customer Services teams on customer-impacting incidents
- Continually monitor application infrastructure to assure optimal performance, availability and utilization of resources
- Respond to monitoring alerts to quickly identify, troubleshoot and implement resolutions to avoid or reduce duration of outages
- Provide support and troubleshooting to resolve issues impacting application operations
- Execute approved changes during change windows
- As a 24X7X365 organization, shift work, bank holiday cover, weekend cover and on-call responsibilities may be required

Required Knowledge, Skills, and Background:

- College diploma or university degree in the field of computer science or equivalent
- Effective written and oral communication skills
- Hands-on hardware and software troubleshooting experience
- Good technical background in industry-standard infrastructure and application stacks
- Good technical knowledge of current network hardware and standards
- Ability to conduct research into Operating system issues and products as required
- Ability to work in a high-pressure, fast-paced, high growth environment

TO APPLY: Email your resume to college_us@oracle.com with “System Administrator” in the subject line